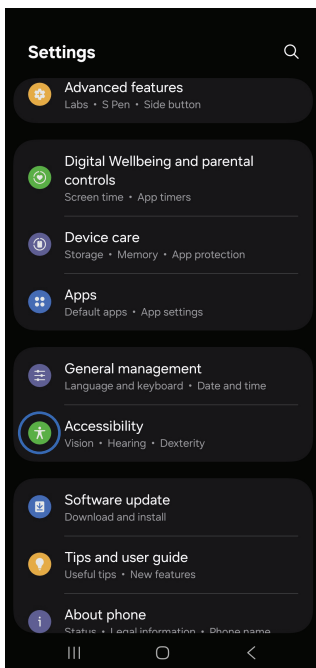


Hearing aid support

Samsung hearing aid mode is an accessibility feature on Galaxy devices that optimizes sound quality and reduces interference for users with hearing aids. It features hearing aid compatibility (HAC), which reduces electromagnetic static, and Audio Streaming for hearing aids (ASHA), which lets you stream phone calls and media directly to compatible Bluetooth hearing aids.

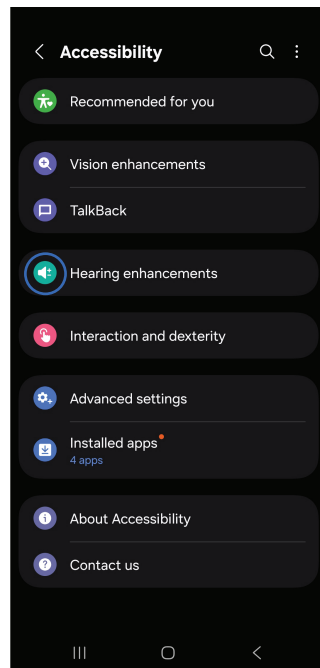
How to enable Hearing Aid support

1



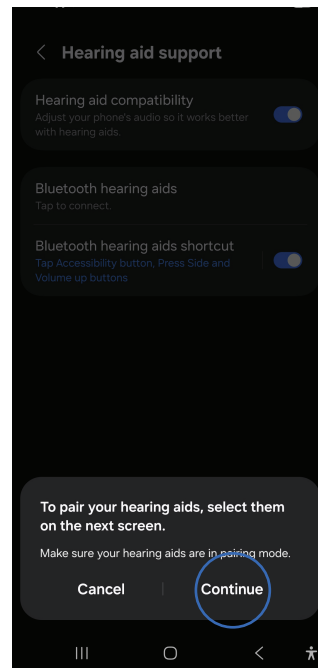
Step 1. On Galaxy device:
Open **Settings** >
Accessibility.

2



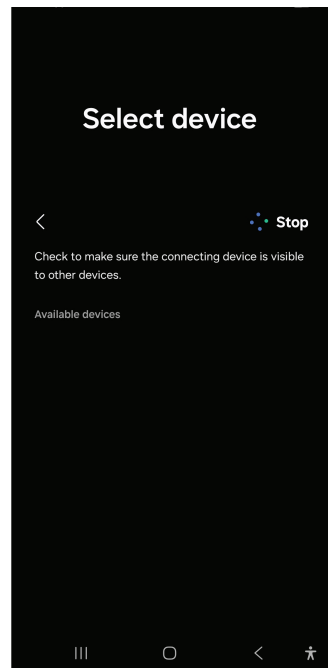
Step 2. Tap **Hearing enhancements** > **Hearing aid support**.

3



Step 3. Tap **Pair new hearing aids** > **Continue** on the pop-up window.

4



Step 4. Select the hearing aids from the list of available devices > Tap **Pair** on the pop-up window.

*Hearing Aid Support (ASHA and Bluetooth LE Audio) is supported on devices with One UI 5.0 and newer.

Key hearing enhancement features

Audio Streaming for Hearing Aids (ASHA) routes phone audio (like calls, music and videos) directly to the user's Bluetooth-enabled hearing aids.

Adapt sound creates a personalized audio profile based on the user's age or hearing test results for clearer listening.

Live Transcribe and Live Caption convert spoken conversations into real-time on-screen text.